

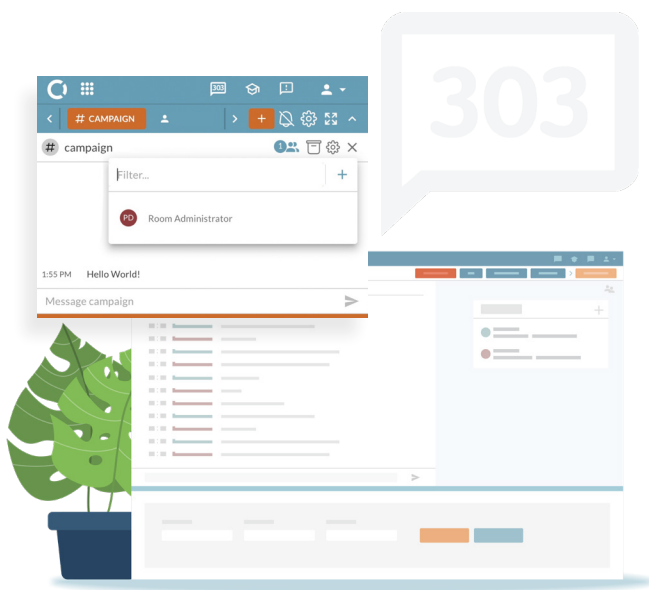
Room 303

Unleash effortless collaboration with TCN's Room 303. This innovative solution fosters real-time communication, empowering teams to solve problems collaboratively.

With Room 303, unify your communications, people and processes to elevate and foster enhanced collaboration, surpassing traditional methods like email or third-party apps. Integrated into Operator, Room 303 enhances efficiency and flexibility by improving knowledge sharing and empowering employees for success.

Efficient knowledge sharing

Room 303 offers a quick and efficient communication platform for agent-to-agent and agent-to-manager interactions. This integrated chat tool enhances collaboration and facilitates teamwork by organizing conversations into dedicated spaces called rooms. With the ability to create rooms for projects, subjects or teams, users can participate in multiple rooms concurrently, ensuring that the right people and information are easily accessible in a centralized location. This service empowers teams to exchange ideas, make informed decisions and solve problems effectively.



Benefits

- Share information easily with other employees via a centralized communication hub
- Foster team collaboration
- Enhance efficiency with a user-friendly interface
- Improve team engagement
- Increase productivity

Features

- Direct messaging
- Chat rooms
- System messages
- Easy access from any location in Operator
- Dedicated full-screen app

Use Cases

- Create a room for new employees to feel comfortable asking questions
- Facilitate team problem-solving by creating dedicated rooms for idea-sharing
- Accelerate feedback with real-time chat, surpassing the response rate of email
- Stay informed and proactive with instant alerts from subscriptions whenever Conversational Analytics flags are detected

Filter...

Greg Brailsford



Unread Messages (346)

ALL AGENTS 1

OPERATOR 345

Rooms

ALL AGENTS 1

CAMPAIGN MANAGEMENT

SPANISH HUNT GROUP GENERAL

Direct Messages +

GREG BRAILSFORD

System Messages

OPERATOR 345

End of message history.

11:01 AM Greg Brailsford This is a direct message from me.

9/1/2021

9:41 AM Cathy Carson How are you doing?

9/7/2021

9:18 AM Cathy Carson Hello

6/23/2022

11:35 AM Greg Brailsford agent noise?

3/1/2023

11:35 AM Cathy Carson none

3/1/2023

1:00 PM Cathy Carson great thanks

9/25/2023

9:03 AM Cathy Carson Do you have a some time to prep before our meeting this afternoon?

9/26/2023

9:04 AM Greg Brailsford Good idea, I have a few new ideas I want to discuss with you.

9/26/2023

10:14 AM Cathy Carson Can you help me get todays list ready? I need to removed duplicates and check it against the reassigned number database.

10/2/2023

10:16 AM Greg Brailsford I would be happy to help. I can do that in LMS.

10/2/2023

9:55 AM Cathy Carson Demo message

5/6/2024

Message Greg Brailsford

